



2020 ANNUAL **STOCKHOLDERS'** MEETING



Frontliners

of PLDT and Smart







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Rudsen Vicente



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Service and Connectivity





2020



Physical and financial
well-being of our
employees



Welfare of our
customers by securing
continuing connectivity
and service excellence
to them



Assistance to the
Government and its
various agencies in
addressing the needs
of the needy



A person in a dark suit and striped tie is shown from the chest down, standing behind a series of ten stacks of coins on a dark surface. The stacks increase in height from left to right, forming a bar chart. The person's right hand is positioned above the tallest stack, holding a single coin as if about to place it on top. The background is dark and out of focus.

**2nd week of
April - June**

March 15 – 1st
week of April

April and May
2020 REVENUES
are ahead of last year

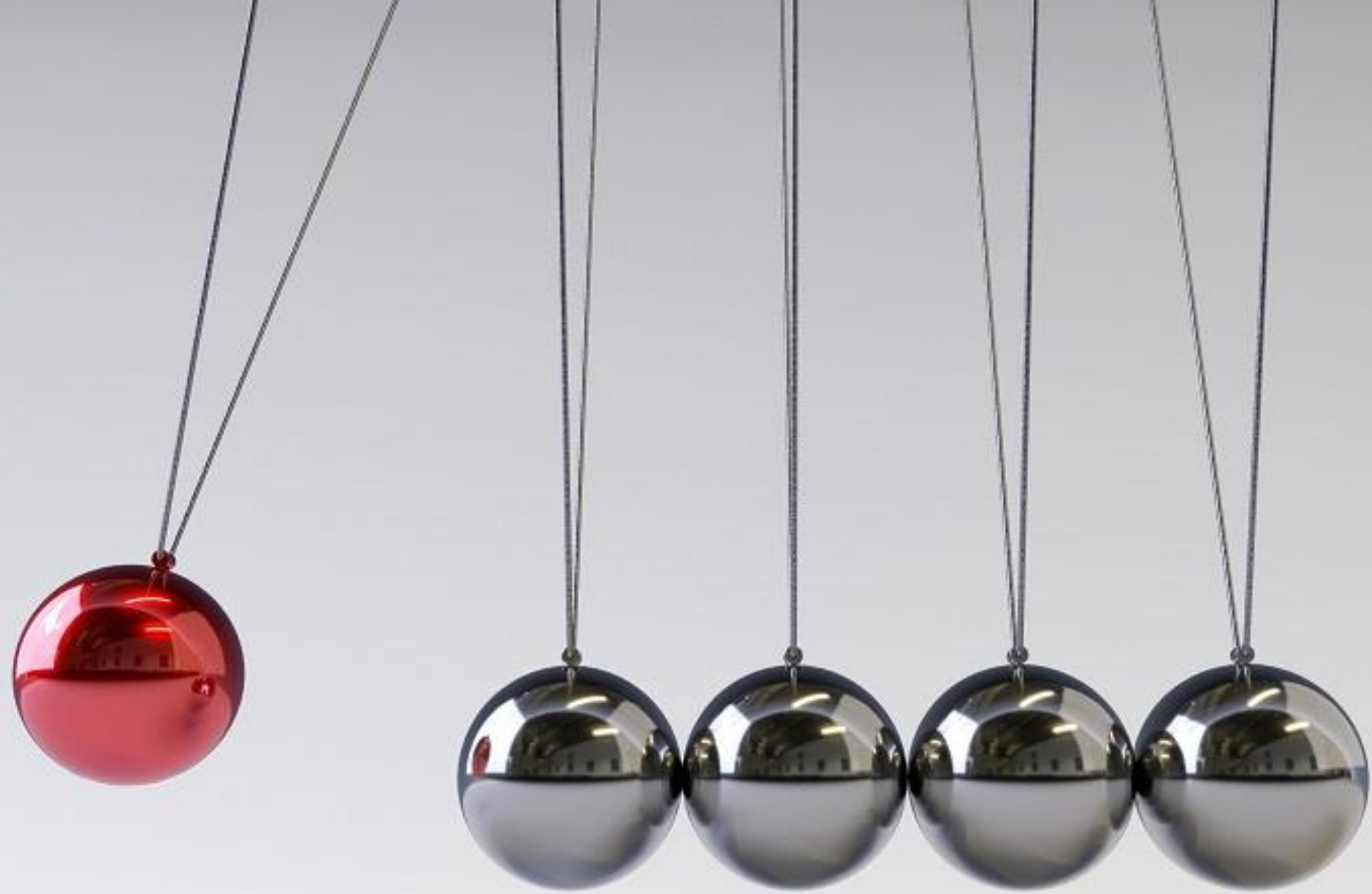
H1 2020 **REVENUES**

will improve over last year's

H1 TELCO
CORE INCOME
to rise above last year's

PLDT IS EMERGING **STRONGER**
FROM THIS PANDEMIC





A Newton's cradle with five silver spheres hanging from thin wires against a black background. The spheres are arranged in a horizontal line, with the leftmost one slightly higher than the others. The background is decorated with large, overlapping geometric shapes in shades of orange, red, and yellow on the left and right sides.

Supply chain disruption

Contact tracing and tracking, and
improvement in our health infrastructure

Distribution of cash subsidies under the
Government's Social Amelioration Program

Digitalization of Education and Health

Food Insufficiency

01

**Digital map
of our National
Supply Chain**



02



National ID System



03

e-Learning

03

Learning Management Systems

Digital Infrastructure and
Connectivity

Wireless and Fiber Plans

Digital devices

e-Learning

04

Telemedicine





05

**Food
Security**

2020 OUTLOOK





A person is captured mid-air, having just jumped from a tree branch. The person is silhouetted against a clear blue sky. In the background, a calm lake reflects the sky, with a line of trees and distant mountains on the horizon. To the right, another person is perched on a tree branch, watching the jumper. The overall scene is bright and clear, suggesting a sunny day.

LIMINALITY

The space between no longer and not yet

NEW NORMAL



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